

Sample Departmental Survey CONTRACT HEALTH SERVICES (CHS)

Sample Survey for Individual Departments

SUBJECT: CONTRACT HEALTH OR BUSINESS DEPARTMENT QUESTIONS
--

If you need additional space, please use the back of this paper.

ADMISSIONS

1. What information is currently being given to patients before they are sent out for contract health care or before they enter the hospital? When, by whom and in what format is this information being given?

2. What staff members have contact with the patient during admission that might present relevant patient education?

3. Do you see a role for admissions in the patient education process? What problems would you anticipate?

4. Patients should receive instructions about any follow-up care needed and how to obtain that care through Contract Health. What is the process for follow-up referrals to outside Providers and/or Special Clinics?